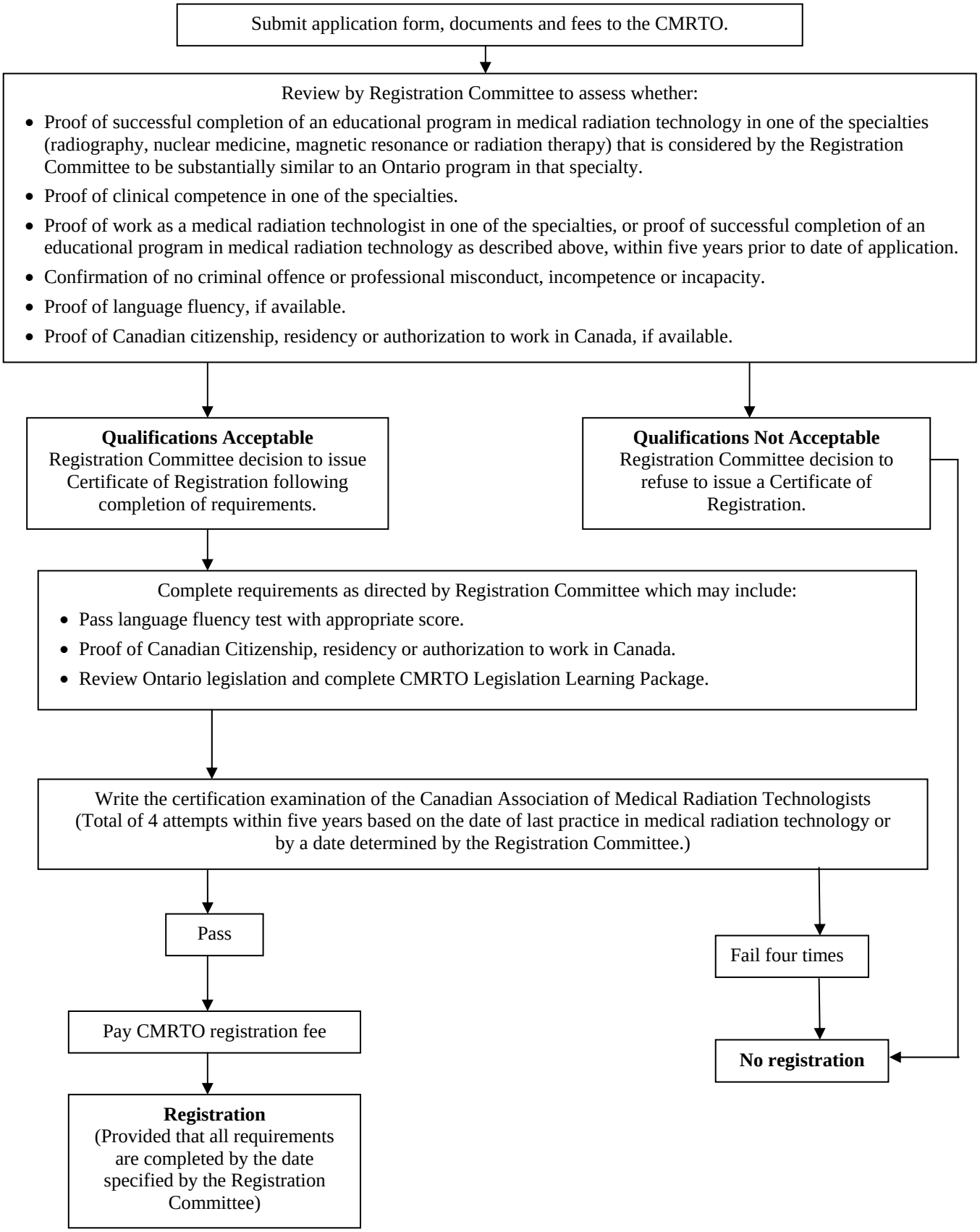REGISTRATION PROCESS